

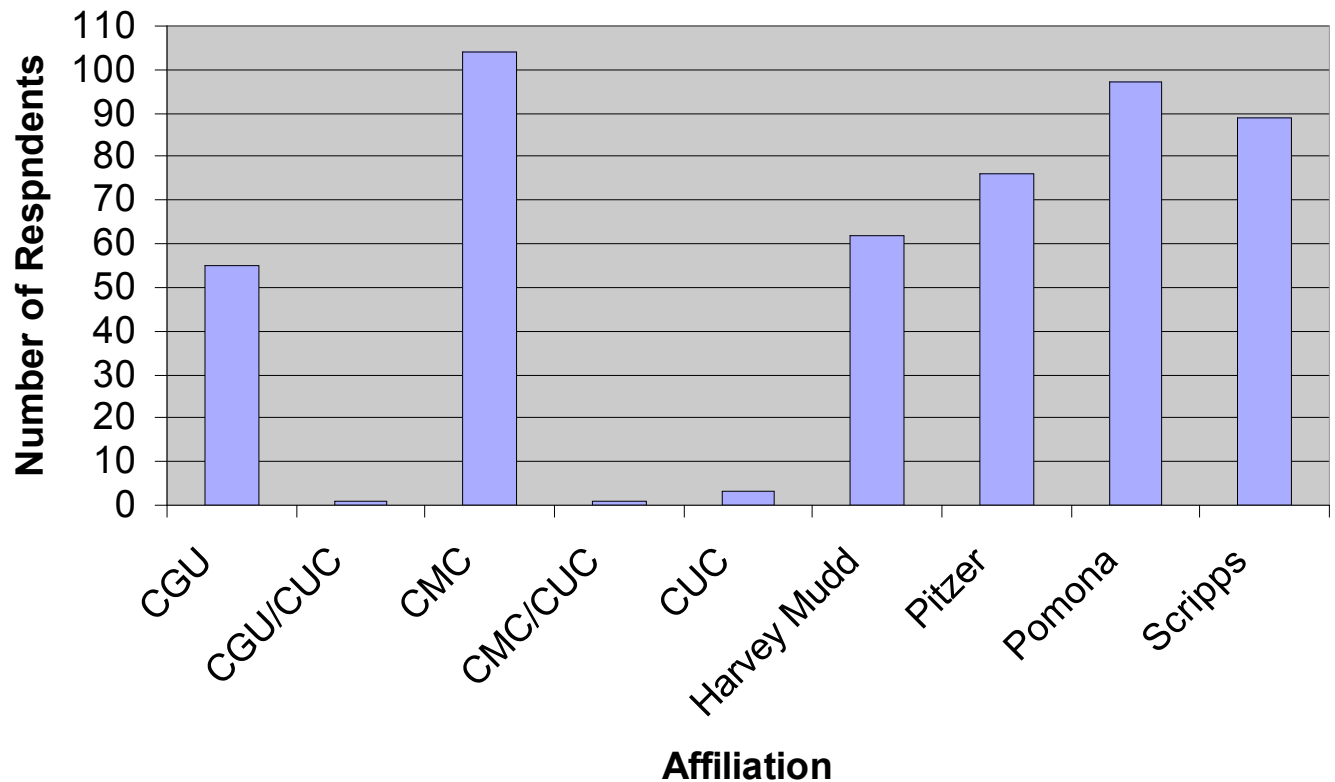
# **Initial Student Survey Findings**

**December 6<sup>th</sup>, 2004**

**Total Number of Surveys: 488**

<b>Affiliation</b>	<b>Number of Participants</b>	<b>Undergraduate</b>	<b>Graduate</b>	<b>Faculty</b>	<b>Staff</b>	<b>More than one</b>
CGU:	55	0	53	1	1	0
CGU/CUC:	1	0	0	0	0	1
CMC:	104	102	0	1	1	0
CMC/CUC:	1	0	0	0	1	0
CUC:	3	0	0	0	3	0
Harvey Mudd:	62	62	0	0	0	0
Pitzer:	76	72	0	1	2	1
Pomona:	97	95	0	2	0	0
Scripps	89	86	0	3	0	0
<b>TOTAL</b>	<b>487</b>	<b>417</b>	<b>52</b>	<b>8</b>	<b>8</b>	<b>2</b>

**Affiliation of Survey Respondents**



**1.) Do you use the Libraries' website from your dorm/home?**

Yes: 388 (80%)

No: 100 (20%)

**1.) a.) If yes, how often?**

Once a month or less: 165 (34%)

Once a week: 193 (40%)

Daily: 40 (8%)

N/A: 90 (18%)

**2.) Do you use the Libraries as a study space?**

Yes: 269 (55%)

No: 219 (45%)

**Which one(s)?**

2a.) Denison: 81

2b.) Honnold/Mudd: 246

2c.) Seeley G. Mudd: 27

2d.) Sprague: 32

**2e.) What would make you want to study there more often?**

**Themes**

-Left Blank: 186

-Furniture (Couches, Tables, Swing Chairs, Lamps): 64

-Closer: 60

-Nothing (Library is Fine as is, I am lazy): 55

-Hours: 27

-Food & Drink: 24

-Study Areas: 20

-Other (Music, TV): 20

-Lighting: 17

-Computers/Laptops: 15

-Internet: 13

-Quieter: 9

-Temperature (Warmer): 10

-Items (Highlighters, Dry Erase Boards): 4

-Less Quiet: 3

-Services (More Periodical, Pleasure Reading): 1

**3.) If the libraries offered laptop computers for checkout for use within the building, would you use this service?**

Yes: 190 (39%)

**No:** 294 (60%)  
**N/a:** 4 (1%)

**4.) When using the Libraries, do you usually find what you are looking for?**

**Yes:** 430 (88%)  
**No:** 47 (10%)  
**N/a:** 11 (2%)

**4a.) If no, what types of difficulties do you often have?**

**Themes:**

-N/A: 421  
-Locating Books: 25  
-Periodicals: 15  
-Locating Areas (Finding the location): 8  
-Finding Items I need: 7  
-Using Link + (Use it too often): 4  
-Computer Gives Wrong Information: 2  
-Databases (confusing): 2  
-Searching Specific Topics: 2  
-Call Numbers: 1

**5.) The Librarians offer many different types of assistance to help you with your research. Which of the following have you used? What would you be likely to use if you needed help? Please mark all that apply.**

**5a.) Assistance at the Reference Desk:**

**Have used:** 362 (74%)  
**Would use if needed help:** 112 (23%)  
**N/a:** 14 (3%)

**5b.) Email with a Librarian**

**Have used:** 100 (20%)  
**Would use if needed help:** 310 (64%)  
**N/a:** 78 (16%)

**5c.) Telephone with a Librarian**

**Have used:** 66 (14%)  
**Would use if needed help:** 277 (56%)  
**N/a:** 145 (30%)

**5d.) Make an appointment with a Librarian**

**Have used:** 60 (12%)  
**Would use if needed help:** 295 (60%)  
**N/a:** 133 (28%)

**5e.) 24/7 Online Chat with a Librarian**

**Have used:** 11 (2%)

**Would use if needed help:** 294 (60%)

**N/a:** 183 (38%)

**6.) How can the Libraries improve service? What would most help you with your research?**

**Improve:**

-You are doing a great Job as is: 39

-Expand Collection: 26

-Online Services: 21

-Directions: 3

-Hours: 10

-Tutorials: 8

-Advertising of Services: 8

-Processes: 9

-Research Assistance: 12

-Databases: 4

-Other: 9

-Design: 5

-Internet: 3

-Maps: 5

-Book Return: 3

-Furniture: 5

-Quieter: 2

-Remote Access: 3

-Search Options: 1

-Food: 1

-Lighting: 1

**-Printing: 3**